



ZONES™

Achieve True Business
Agility with Teams
Collaboration Services

Consider **IT** done.

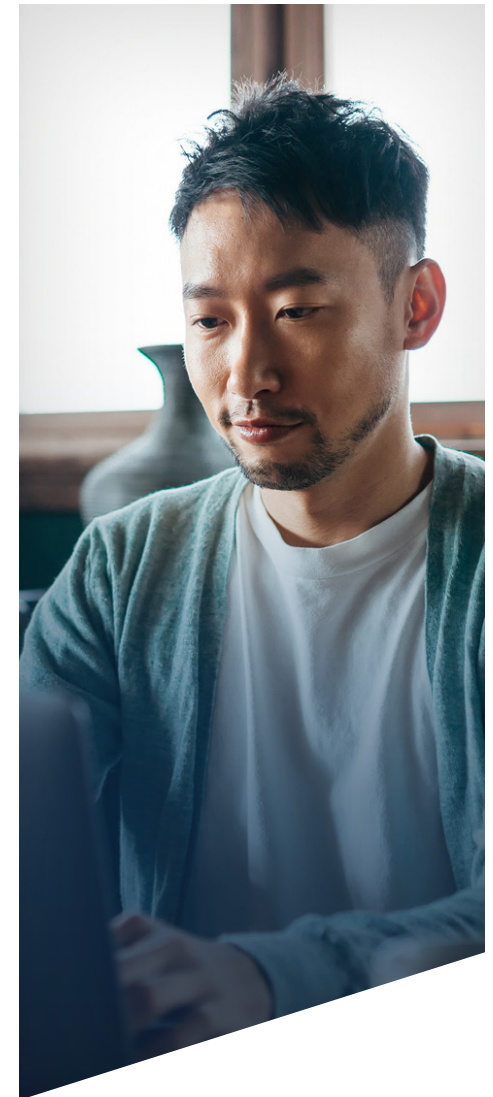
Hybrid work is here to stay

At this point, there's no doubting it – remote and hybrid work are here to stay for the long haul.

Allowing employees to work away from the office may have begun for many as a contingency plan in response to COVID-19, but it's evolved into much more than that. According to our research, **73%** of employees want to see flexible remote work options stay long-term. Companies are adjusting to this demand.

But with remote work comes a host of challenges. For starters, **60%** of employees now say they feel less connected to their teammates now that they've shifted to remote work. Additionally, burnout is a problem on a global scale, as **56%** of people say their job demands have increased and their well-being has declined. Plus, there's the **“too many apps”** problem – many workers complain that their jobs are overcomplicated or fragmented because of a morass of different technologies.

To overcome all these challenges and more, collaboration is vital. This eBrochure will discuss how you can build a more collaborative workplace, even during this era of remote work – and how Zones' Teams Collaboration Services offering can assist in that effort.



Introducing Teams Collaboration Services

If your business is like most these days, you're probably relying on collaboration platforms like Microsoft Teams to help your employees communicate, work together, and ultimately get things done.

And if so, it always helps to have an IT service provider that can ensure a smooth and seamless Teams experience.

That's where Zones comes in. We offer a full suite of Teams Collaboration Services that are designed to make life easier for your remote work teams. This package includes...

- **Assessment Service.** Readiness assessments, current state analysis, security assessments, resource right-sizing, and recommendations.
- **Design Services.** Teams collaboration blueprint, solution design, and collaboration approach based on your current state and future requirements.
- **Implementation Services.** Zones will use our proven Assess, Design, Implement, Manage (ADIM) framework to deploy Microsoft Teams.
- **Management Services.** Includes user adoption and change management, with communication and training throughout the implementation process.

If your business is using Teams, you want to use it to its fullest potential. And with Zones services at your disposal, there's no doubt that you will.

Unpacking All The Benefits

Once you make an investment in Teams Collaboration Services from Zones, you're sure to notice a host of business benefits right away.

For starters, you can use Teams to arrange meetings on the fly without breaking a sweat. Your people will be able to collaborate quickly and easily, and you'll never have to worry about travel costs or management complications. Users can simply log on and start working together.

Then there's the convenience of it. Because users are able to access Teams from a plethora of devices, it's easy for them to connect with the device of their choice and work in whatever way – from whatever location – is more comfortable for them. This should make everyone happier and more productive in their work environment.

As for capabilities, Teams can't be beat. It's one centralized hub for everything – chatting with co-workers, sharing files and applications, and arranging online meetings through a single, secure platform. It makes everyone's life easier – and when you have the right managed services to boost your Teams experience, that's even better.





The Zones Advantage

When it comes time to foster collaboration and push your workforce to be as productive as possible, there are plenty of IT service providers out there you could partner with.

But at Zones, we offer several unique advantages that you won't find anywhere else.

For starters, we are ready to be your single source for all Teams licensing and management. You'll never again have to worry about juggling multiple partners or dealing with an overcomplicated mess of licensing information – you can get everything in one place that's simple and easy to understand. We'll manage your Teams environment from end to end.

Additionally: We're a Microsoft FastTrack Ready Partner. That means we can enable you to deploy Microsoft 365 with ease and drive adoption across your entire business. We will enable your IT team to access expert resources on Microsoft best practices, shape your long-term digital transformation strategy, and tap into additional solutions as needed to overcome obstacles during adoption of your chosen workloads. In short, we will tailor your FastTrack Ready experience to your organization's requirements.



Achieve True Business Agility with Teams Collaboration Services

About Zones

Zones is a global IT solution provider that delivers products and services to help companies make a complete digital transformation – from desktop to the data center – to the cloud and beyond. Positioned to be the IT partner you need, Zones specializes in Digital Workplace, Cloud & Data Center, Networking, Security, and services, including Professional, Managed, and IT Staffing. Zones operates in over 100 countries, leverages a robust portfolio, and utilizes the highest certification levels from key partners, including Microsoft, and more. A certified Minority Business Enterprise (MBE) and holder of an elite Corporate Plus Certification, Zones has mastered the science of building digital infrastructures that can change how you do business and have proven its ability to support many of the world's largest corporations.

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