



ZONES™

Redefine Your Digital Footprint With Zones' O365 Managed Services

Consider **IT** Done

The inherent challenges of hybrid work

All around the world, companies are moving in droves toward adopting a hybrid work environment.

They're embracing a new approach to IT in which everything – their infrastructure, their data, their devices, their people – is distributed all over the globe. So it should go without saying that to survive in this new paradigm, digital transformation is essential.

But at Zones, we listen to our clients, and we've learned all about the digital transformation challenges they're up against. For starters, it's difficult for them to maintain their apps and data when everything is scattered across a wide range of cloud and on-prem solutions. Paying for digital transformation projects is a challenge, too, as there's a constant need to balance the continuous need for agility with a business demand for cost savings. And through it all, there are concerns about cyber incidents and natural disasters. What if something goes wrong and your data security is disrupted?

These challenges are real, no doubt.

This eBook will discuss how you can confront those challenges, what role an IT partner can play, and how Zones' approach to O365 Managed Services in particular can have a positive impact.



Inside Zones' O365 Managed Services

If your business is like most in this day and age, you're probably relying on a collaboration platform like Microsoft Office 365 to coordinate your teams' work and keep everyone connected and productive.



And, if so: It always helps to have an IT provider deliver all the services you need to use that platform optimally.

That's the idea behind Zones' O365 Managed Services. With this package, you'll enjoy...

- Platform Configuration: Deploy and configure new features and updates with ease.
- Tool Administration: Manage, maintain, and monitor your O365 environment, all through one admin console.
- Managed Support Services: Enjoy enterprise-wide L2 and L3 support from trained and certified Zones agents.
- Technical Documentation: Create and update tech support documentation for easy reference later.
- License Management: Manage O365 licensing, plus consult subscription and usage analytics.

When you make an investment in O365 Managed Services from Zones, the results will be clear and measurable. You'll discover greater productivity, easier collaboration, and ultimately a more successful business.

Exploring our additional Cloud & Data Center Services

Our O365 Managed Services do not operate in a vacuum. In fact, our team at Zones offers a wide range of Cloud & Data Center Services that are designed to support your business through every new data management challenge you encounter.

These include...

- Consulting: We'll help you draw up roadmaps for assessing cloud readiness, transforming your data center, bolstering your infrastructure, and managing security and compliance.
- Transformation: We have an expert team of Solution Architects who can help workshop your O365 migration process and find creative new ways to transform your approach to data management.
- Managed Services: We offer 24/7 operations support, patch management, configuration management, capacity planning, cost management, and many more.

At Zones, we want to cover all your bases when it comes to IT. That's why we offer a wide range of solutions – including cloud transformation, data center managed services, IT asset management, backup, data recovery and more – to support your business.



The Zones Advantage

There are quite a few IT service providers out there you could ask for help managing your environment. So why Zones? What sets us apart?

For starters, we have a long-standing strategic partnership with Microsoft. We are designated by Microsoft as a Solutions Partner for Modern Work, which means we're well positioned to find all the Microsoft products and solutions your business needs.

In addition, we offer resource unit-based pricing, so your IT investment will always be cost-effective, and you can scale as you grow with our per-device, per-license model.

Finally, we have over 200 certified Microsoft professionals on our team, all of them ready to deliver you end-to-end operations support. That level of capability simply can't be beat.





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About Zones

There are a lot of choices when it comes to IT service providers. But when it comes to providers with complete end-to-end service offerings, there's really only one: Zones.

Our expertise revolves around our four Solution Environments – Digital Workplace, Cloud & Data Center, NextGen Networking, and Cybersecurity. And with a global team of over 2,000 hardware and software specialists, we are highly equipped to deliver solutions that meet the needs of today's businesses.

Our reach spans to more than 80 countries – from Seattle to Sydney, Dallas to New Delhi, and far beyond. We deliver IT services for countless organizations all over the world, and we're ready to do the same for you next.

To learn more, connect with a Zones Account Manager today.

BOOK A CALL

Visit **zones.com** or call **800.408.ZONES** today.

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