



SCAN FOR
MORE INFO

DIGITAL WORKPLACE SOLUTIONS

At Zones, our Digital Workplace Services transform investments into strategic assets, maximizing client value in digital transformations. Our tailored Retail IT and Healthcare IT solutions, including digital signage and self-service kiosks, cater to sector-specific needs. Clients choose Zones for competitive pricing, flexibility, and standout digital workplace services. Zones Digital Workplace Practice offers seamless end-to-end services, integrating VAR, field support, and device capabilities. Emphasizing end-user experience, it leverages Workplace Innovation Center with ZonesConnect and IntelliPlan.

DIGITAL WORKPLACE SERVICES

SERVICE DESK & FIELD SERVICE

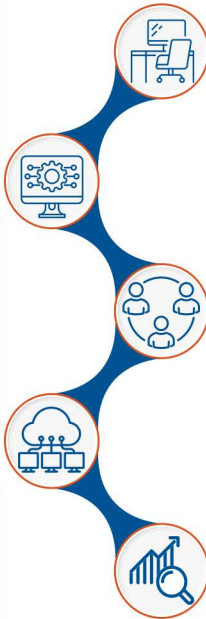
- Offering:
- Service Desk
 - Digital Experience Management
 - Modern Device Management
 - Apple Managed Services

VIRTUAL DESKTOP SOLUTIONS

- Offering:
- Centralized control and scalability
 - Access from anywhere there's an internet connection
 - Greater Security
 - Reduced operational costs

CONTINUOUS IMPROVEMENTS

- Offering:
- Professional Services
 - Technical Services
 - Managed Services



MODERN DEVICE MANAGEMENT

- Offering:
- MDM Setup and Configuration
 - Application & Patch Management
 - Compliance & Security Management
 - Managed Support Services

MIGRATION SERVICE

- Offering:
- SaaS Implementation & Migration Services
 - SaaS Monitoring & Remediation Services
 - Windows 11 Migration Services

WHY ZONES?



Over 1,200,000
Requests/Tickets
Handled Yearly



1,000,000's
Users
Supported



>85%
First Call
Resolution Rate



95%
Speed to answer
within 2 minutes

ANALYST RECOGNITIONS



Rising Star in Employee Experience (EX) Transformation Services – U.S. Public Sector

Product Challenger in Managed Workplace Services – End-User technology – Large Accounts – U.S.

Product Challenger in Managed Workplace Services – End-User technology – Mid Market – U.S.

AWARD WINNING



As a multi-year award-winning Minority Business Enterprise (MBE), Zones is dedicated to creating an inclusive supplier ecosystem while driving value to our clients and economic development in our communities.

Visit Zones.com/digitalworkplace or call at 800.408.9663 to learn more.

OUR FIVE-STAR SERVICE

★ ★ ★ ★ ★
41 **89%**

NET PROMOTER SCORE
IT industry average is 23

CUSTOMER SATISFACTION SCORE
IT industry average is 75%

Consider IT done.