

# The difference between built-in, consumer, and professional audio devices

Broadly speaking, there are three kinds of audio device categories that employees use to collaborate with colleagues in video meetings: built-in, consumer, and professional audio devices. Here's the difference between them.



## BUILT-IN AUDIO

Built-in audio devices – the speakers and microphones physically built into your desktop, laptop, or mobile device – are intended to serve our base audio needs. In these, both the incoming and outgoing audio quality is oftentimes far lower than when using a peripheral device.



## CONSUMER AUDIO DEVICES

Consumer headsets are engineered to maximize your music and media experience in your daily activities. Their primary focus is on delivering a premium incoming audio experience – that is, the sound you hear when listening to music or taking a call. As such, they oftentimes have high-quality Active Noise Cancellation and the option to adjust EQ settings to craft your ideal sound profile.



## PROFESSIONAL AUDIO DEVICES

Professional headsets are purpose-built for hybrid work. They typically boast all the same features as consumer devices as well as enhanced call and collaboration performance. With premium noise cancelling microphones, they're able to cancel noise not only for you but also for those you're speaking with, so you can be heard clearly and be at your most professional. They're also certified to optimize your experience when using video meeting platforms such as Microsoft Teams and Zoom.